



STRATFORDS INDUSTRIAL

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Dear Parent,

As your school's chosen uniform supplier, along with a new CEO and other contributing factors, we have made the decision to move the purchasing of school uniform to ONLINE ONLY. Since COVID purchasing online has been the way forward for many companies, and we accept that we also must make changes to provide a better service. We experimented with several different ideas this year, some worked, some failed but overall, the online service proved to be the best way forward. This does mean uniform will not be available to 'try on' and the 'School Shop' will not be available during the summer holiday as in previous years. All uniform collections will still be from our 'service window' at Stratfords, uniform deliveries can still be made free of charge to your designated school (term time only).

Our refund and exchange policy has been updated to reflect the changes.

Kind regards,

The Schools Team