

WALPOLE CROSS KEYS PRIMARY SCHOOL

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Executive Headteacher: Ms J. Borley

10th May 2019

Dear Parent / Carer

I am writing to you to inform you that the school has renewed its subscription to a service called Operation Encompass, a jointly run operation between Norfolk County Council, Norfolk Police and our school.

Encompass was set-up to help schools to provide support to children who have been present at incidents of domestic abuse & violence. We know that children can be significantly physically or emotionally harmed when they are involved in, present or witness to domestic violence.

The school will receive a confidential phone call from Norfolk Children's Advice and Duty Service before 9am or as soon as possible thereafter on the morning after any domestic incident which Norfolk Police have recorded where a child at their school has been involved in, present or witness to domestic violence.

We have designated Mrs Ward, Mrs Robinson, Mrs Saward and myself as Key Adults. Our Key Adults have received training from Norfolk County Council to allow them to use the information that has been shared to make sure that the right support is available for children and their families who have been involved in or witnessed a domestic violence incident.

We are keen to offer the best support possible to our pupils and we know that this service has been extremely beneficial for our pupils in the past.

If you have any concerns or questions, then please contact one of the above Key Adults or myself and we will be happy to discuss this further. Further information about the project is available from the school office on request.

Yours sincerely,



Ms J Borley

Executive Head