

# WALPOLE CROSS KEYS PRIMARY SCHOOL

28 Sutton Road, Walpole Cross Keys,  
King's Lynn, Norfolk, PE34 4HD.



Executive Headteacher: Ms J. Borley

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Dear Parents/Carers

I am writing to inform you that our school takes part in a jointly run operation between Norfolk County Council and Norfolk Police called Operation Encompass. Operation Encompass has been set-up to help schools to provide support to children who have been present at incidents of domestic abuse & violence. We know that children can be significantly physically or emotionally harmed when they are involved in, present or witness to domestic violence.

The school will receive a confidential email or phone call from Norfolk Children's Advice and Duty Service as soon as possible thereafter on the morning after any domestic incident which Norfolk Police have recorded where a child at their school has been involved in, present or witness to domestic violence.

The school has designated Ms Borley, Mrs Maddison, Mr Overton, Mrs Jones and Miss Calaby as Key Adults. Our Key Adults have received training from Norfolk County Council to allow them to use the information that has been shared to make sure that the right support is available for children and their families who have been involved in or witnessed a domestic violence incident.

We are keen to offer the best support possible to our pupils and we believe this is extremely beneficial for all those involved.

If you have any concerns or questions, then please contact one of the above Key Adults or myself and we will be happy to discuss this further. Further information about the project can be found on our school's website and is available from the school office on request

Yours sincerely,

**Mrs Nicki Maddison**

**Executive Deputy Headteacher**